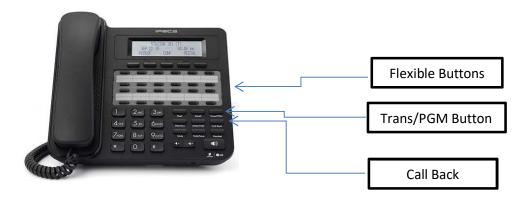


# North Florida Communications

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# Ericsson-LG IPECS eMG80 9200 Series Phones

### **Transferring Calls**



## **Internal Transfer Option 1**

- 1) Press the [TRANS] soft-key or [Trans/PGM] button
- 2) Call the party you wish to transfer to.
- 3) \* To screen the call, wait for the other party to answer and announce the call.
- 4) Hang-up to complete the transfer.
  - \* Step 3 is optional. You can simply hang-up after step two and the caller will be transferred.

## **Internal Transfer Option 2**

- 1) Press the Flexible Direct Station Selector [DSS] button that is programmed for the party you wish to transfer to. This will automatically put the caller on hold.
- 2) \* To screen the call, wait for the other party to answer and announce the call.
- 3) Hang-up to complete the transfer.
  - \*Step 2 is optional. You can simply hang-up after step one and the caller will be transferred.

#### **Transfer Directly to Voice-Mail**

- 1) Press the [TRANS] soft-key or the [Trans/PGM] button.
- 2) Press the [Call Back] followed by the extension number (or press the DSS button)
- 3) Hang-up. The caller will be sent straight to the user's voice-mail without ringing the phone.

# **External Transfer**

- 1) Press the [TRANS] soft-key or the [Trans/PGM] button.
- 2) Call the transfer party by dialing [9] + [phone number]
- 3) \* To screen the call, wait for the other party to answer and announce the call.
- 4) Hang-up to complete the transfer.
  - \* Step 3 is optional. You can simply hang-up after step two and the caller will be transferred.