

## LG IPECS

## eMG80 Phone System

## **Custom Call Routing**

If your phone system utilizes the integrated auto-attendant, you can change where calls are sent when a caller presses a digit. This is done by programming Custom Call Routing.

## To Change a CCR

1) Open up a web browser and input the IP Address of your phone system. When prompted, enter the system administrator User ID and Password, then press "Login".



2) From the left hand menu, choose "Tables Data".

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3) From the sub-menu, choose "CCR Table".

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4) Enter the Custom Call Routing Table that you would like to change. Your main greeting often utilizes CCR 1. Press "Load" to open the CCR options.



5) The 10 destinations listed on the page correspond with the digits a caller can press on their phone. Make the changes you wish to make, then press "Save".

Attribute	Туре	Value	VMID
Destination	Station	100	STA :
2 Destination	Station	100	STA :
3 Destination	Station	108	STA :
4 Destination	Station	101	STA :
5 Destination	N/A 🔻		STA :
6 Destination	N/A 🔻		STA :
7 Destination	N/A 🔻		STA :
8 Destination	N/A 🔻		STA :
9 Destination	VSF Announcement	1	STA :
0 Destination	Station	100	STA :
Busy Destination	Tone		
Error Destination	Tone		
NoAns Destination	Tone		
CCR 1 Digit Only	OFF V		

6) Press "Log Out" when you're finished.